

# RETURN NOTE



Please use this return form for refunding of items.  
 Please remember that all items must be in their original condition, unworn and unwashed.  
 Please include this return form in your return packet.  
 Returns without a return form cannot be processed.

Branch / Number \_\_\_\_\_

Branch Name \_\_\_\_\_

Date of Order \_\_\_\_\_

Order / Delivery Note No. \_\_\_\_\_

Delivery Address \_\_\_\_\_

Email + Telephone \_\_\_\_\_

Item No.	Item	Size	Quantity	Return Code *
SH				
SH				
SH				
SH				
SH				
SH				
SH				
SH				
SH				
SH				
SH				

**\* Return Codes**

Delivery	
A	wrong item
B	double delivery
C	order was cancelled

Quality	
D	item faulty (please specify _____)
E	material quality
F	item not as appeared in photo (cut, colour)

Size	
G	larger than expected
H	smaller than expected

Other reasons	
I	
J	

**Return**

- If you are not satisfied please return the item within 30 days.
- Refund is made the same way as payment.

**Please note:**

- You can send your returns by any carrier of your choice.
- Freight charges will not be refunded.

**Please send your returns to:**  
**SHELL SHOP c/o BRANDS Fashion GmbH**  
**Retourenlager Zachow**  
**Am Ring 11**  
**D-19376 Ruhner Berge OT Zachow**  
**Germany**